

BADISA'S IMPACT 2021-2022

OUR STRENGTHS

Good governance:

Sound governance policies, systems and practices provide confidence to innovate and enhance our ability to effectively respond to unforeseen crises.

Commitment to serve:

At Badisa, efficient service delivery is grounded in the benevolent intent, knowledge and skills of the Management Programme, programme managers, staff, governing boards, and volunteers. Our power lies in joint visioning, the management of complexities, and commitment to strive for significance.

Understanding the importance of human capital to enable our change journey:

Collective visioning, empowered staff and meaningful communication build internal social capital (trust, engaged staff and volunteers, as well as reciprocity), which we regard as the backbone for the change we envision.

Collaboration and networking:

We understand that the organisation, on its own, will never be able to handle the demands of a complex, modern and post-Covid society. We therefore embrace our collaboration with Diaconia and our church networks, and we actively seek to partner with individuals, groups and organisations who share our values, are willing to take charge of and direct conversations, and vision an ideal future.



Bold leadership:

We decided to avoid a simple focus (namely the recovery of the organisation after the Covid pandemic) and rather adopt a dual approach to simultaneously focus on transformation and development with a strategic focus on the organisation's purpose, meaning, and values. The advantages of Badisa's structure distinguish us from various other organisations in the social sector.

Our diversity:

We embrace the organisation's diversity in terms of variety in service delivery and communities, and the potential of this diversity to generate opportunities for creativity and relevance.

Specialist knowledge and services:

Badisa has the knowledge and expertise to render social services to children and families, older persons, persons with disabilities, and persons with substance disorders.

COLLABORATION
the only way forward



HIGHLIGHTS



Total number of persons reached:

401 316



Number of volunteers:

1 580



Badisa staff attending training:

1 622

Services to children and families



Care services:

143 977

Protection services:

204 018

Services to older persons and their families



Direct

7 412

Indirect

24 292

Services to persons with disability and their families



Direct

1 843

Indirect

3 764

Services to substance-dependent persons



Direct

3 202

Indirect

12 808

BASIDA'S PROGRAMMES



Social work programmes **36**



Rehabilitation centres for substance dependence **2**



Pregnancy and adoption **1**



Homes for older persons **45**



Overnight accommodation **2**



Service centres and assisted living for older persons **23**



Centres for persons with disabilities **6**



Sponsoring bodies **2**



Child and youth care centres **5**



Day-care centres **15**



Aftercare centres **6**



OUR CHALLENGES

The demands of a complex, modern and post-Covid society: The needs among South Africans has become more evident and more complex. In addition, resources are not readily available, and service delivery has become more challenging than ever before. The extent and depth of social fragmentation and poverty in South Africa adds to an overwhelming imbalance between needs and available resources.

Financial sustainability: The organisation is experiencing serious challenges in terms of financial sustainability, mainly due to the sluggish South African economy and the global impact of the Covid-19 pandemic. Our traditional income sources (government, church contributions, community support) remain under immense pressure.

Adequate and experienced workforce: Constant financial pressure makes it difficult to find the right balance between the demand for service delivery and the need to attract and retain a sufficient number of experienced personnel, such as managers and nursing staff. Growing disparities between the remuneration of social workers in the social sector and those employed by government has a negative impact on the retention of social work professionals and therefore on continued service delivery.

Thomas F. Crum said,

“In an uncertain world instead of seeing the rug being pulled from under us we learn to dance on a shifting carpet”.

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